

# Combe Mill Society - Role Description

Date: November 2010 Role Description: : Bookings Secretary

Issued by:\_\_\_\_\_

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### 1. Principal tasks:

Respond to telephone calls, answer phone messages and e-mails from the public wishing to book an individual or group visit to Combe Mill.

Advise callers of available dates and costs.

Maintain a diary of group bookings.

Communicate to relevant tour guides and others to arrange coverage of the visit if it is not on a scheduled open day or steaming event.

## 2. Financial responsibilities (if any):

None

### 3. Health & Safety

Be fully aware of, and operate, all relevant health & safety requirements

General: comply fully with the Health and Safety Policy and procedures of the Combe Mill Society

### NOTE:

In consultation with the Directors this Role Description may be changed from time to time to suit the business needs of the Combe Mill Society.